

H1 2024 - NACIONAL AND INTERNACIONAL RECOGNITION



CMC



Largest Bank in Intermediation in the Secondary Market

FORBES



Best Banking Product Angola

BODIVA



- Best Customer-oriented banking brandBest Bank Corporate Social Responsibility

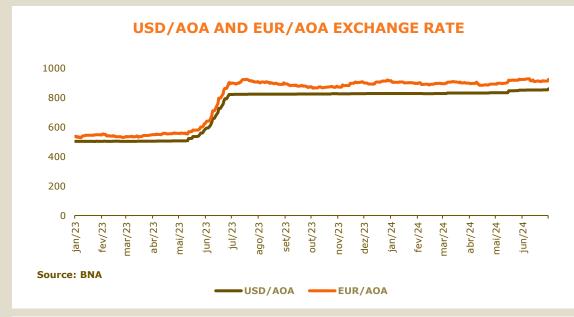
GLOBAL FINANCE

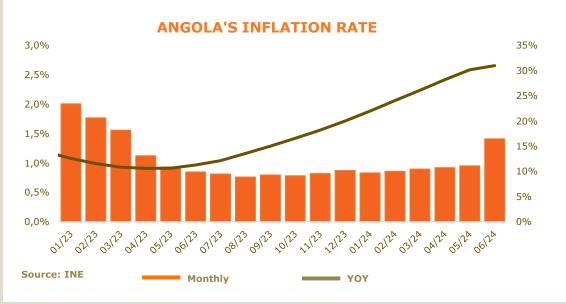


The World's Best Trade Finance Providers 2024

H1 2024 - MACROECONOMIC ENVIRONMENT IN ANGOLA







1 •GDP 4,6% (+ 2,6 p.p. ΔΥοΥ)

- Non-Petroleum GDP 3,9% ΔYoY
- Petroleum GDP 6,9% ΔYoY

3. AOA SIGNIFICANT DEPRECIATION

- USD/AOA- 871,2 (-2,9 % YTD)
- EUR/AOA-943,1 (+0,25% YTD)

4. INCREASE INFLATION RATE

26,1%

Source: FMI and BNA



AOA BILLION

BFA, NUMBER ONE IN TERMS OF PROFITABILITY

BUSINESS ACTIVITY

RISK AND

LOANS TO CUSTOMERS (NET)

629,1

+26,6 **AYoY**

TOTAL CAPITAL RATIO

+5,5 p.p. ΔΥοΥ

INCOME AND PROFITABILITY

CAPITALISATION

43,0%

ROA

4,9%

-0,9 p.p. ΔΥοΥ

DEPOSITS FROM CUSTOMERS AND OTHER LOANS

2894,7

+48,6% **ΔYoY**

30 DAYS PAST-DUE CREDIT RATIO

1,9%

-3,2 p.p. ΔΥοΥ

ROE

31,3%

-1,9 p.p. ΔΥοΥ

LOAN-TO-DEPOSIT RATIO

23,6%

+3,3 p.p. ΔΥοΥ

NPL

9,1%

-3,2 p.p. ΔΥοΥ

COST-TO-INCOME

38,1%

-0,7 p.p. ΔYoY

CUSTOMER BASE

+3,022

+10,7% ΔYοΥ

TOTAL CAPITAL

573,3

+18,7 % **ΔYoY**

NET PROFIT

89,5

+7,8% **ΔYoY**





119 Luanda



Luanda

- 93 Branches
- **11** Corporate Centres
 - **7** Large Enterprises Centres
 - 7 Investment Centres
 - 1 Private Banking

75 In Other Provinces

Nationwide Footprint with a wide range of products and services

Other Provinces

- 67 Branches
 - 4. Corporate Centres
 - **4.** Investment Centres

OUR AMBITION, A GLANCE TOWARDS THE FUTURE



STRATEGIC PILLARS AND INITIATIVES

Digitalisation / enhancement of the service model

- Expansion of the Banking Representatives Network (Footprint and Services);
- Operational workload and business opportunities of the DPN Branches;
- Expansion of self-service channels (new or with a wider scope).





Increase BFA's Personnel efficiency and professional performance

- Performance and compDevelopment of the career management model;
- Organisational model and functions;
- Management of the Organisational Transformation (i.e. adjustments/changes) and Organisational Culture cross-cutting the Strategic Plan.
- ensation assessment Central Services + Commercial Areas;

Business growth

 Planning, coordination, and management of BFA's teams' commercial activities aimed at highvalue customer segments.







Increase in corporate/business processes efficiency

- Back-office automation programme;
- Basic Offering Journey for Retail Customers;
- Develop, enhance/streamline and put in place the processes set out in the ERP implementation

Technological infrastructure enhancement/streamlining and data management

- Governance model & data quality;
- Development of the EDW platform;
- Development of the Application Architecture;
- Cyber Security and Resilience;





Sustainability

• To implement the initiatives of the Short-Term Strategic Sustainability Plan





TO BE THE

BANK OF ALL ANGOLANS

and to play a key role in the country's sustainable development.

Ongoing innovation

Customer closeness

Transparency towards the market

VALUES

COMMITMENT

AI

Customers

To ensure satisfaction and high-quality services Angola

To provide support for National Economy development **Employees**

To invest in personal and professional growth

Value Creation

Shareholders

MISSION

To develop financial solutions, products and services that enable a long-lasting relationship with our Customers and create value for our Shareholders.

HOW WE ADD VALUE

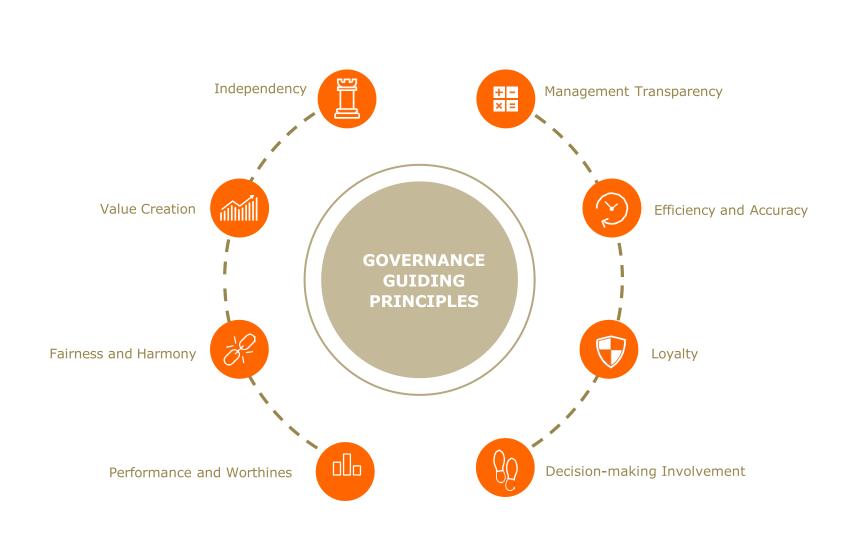




Customer satisfaction is at the core of our thinking and acting.

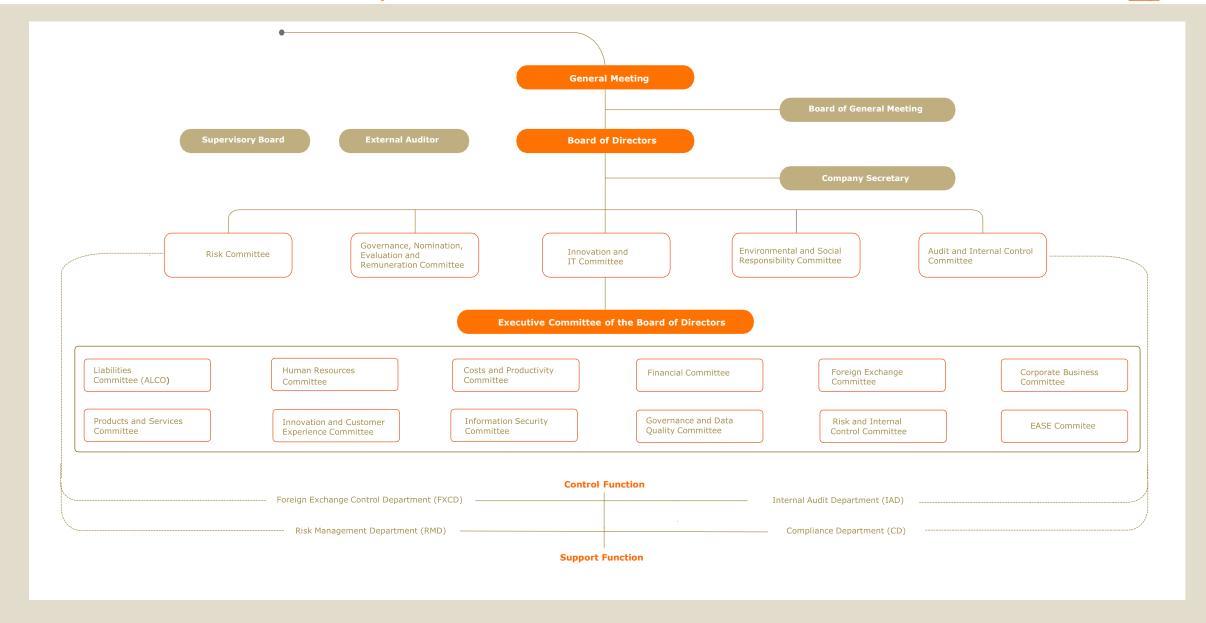
CORPORATE GOVERNANCE, GUIDING PRINCIPLES





CORPORATE GOVERNANCE, MODEL





GOVERNING BODIES AND EXTERNAL AUDITOR FIRM



BOARD OF THE GENERAL MEETING

Chairperson

Coutinho Nobre Miguel

Secretar

Flávia Nahari Gomes

STATUTORY EXTERNAL AUDITOR

External Auditor Firm

KPMG Angola

SUPERVISORY BOARD

Chairperson

Alcides Horácio Safeca

Member

Adilson Manuel Sequeira

Member

Valdir Lima Rodrigues

BOARD OF DIRECTORS (BOD)

Chairwoman

Maria do Carmo Bernardo

Non-Executive Directors

Divaldo Kienda Palhares Jacinto Manuel Veloso Filomeno Alves Ceita

Non-Executive and Independent Directors

Rui Sousa Malaquias Laura Alcântara Monteiro Maria Amélia Duarte **Executive Committee of the BoD**

CEO

Luís Roberto Gonçalves

Executive Directors

Sebastião Francisco Massango Natacha Sofia Barradas Paulo Freitas Alves José Alves Nascimento Francisca Ferrão Costa Paulo Valódia Silva

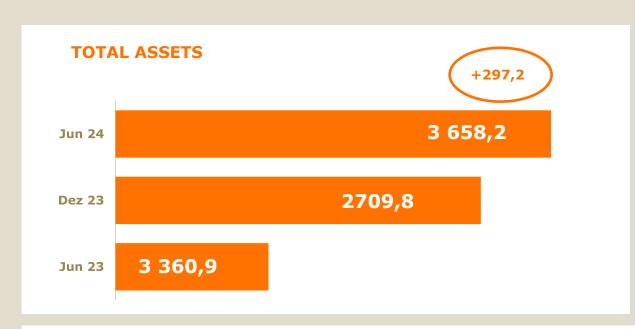
COMPANY SECRETARY

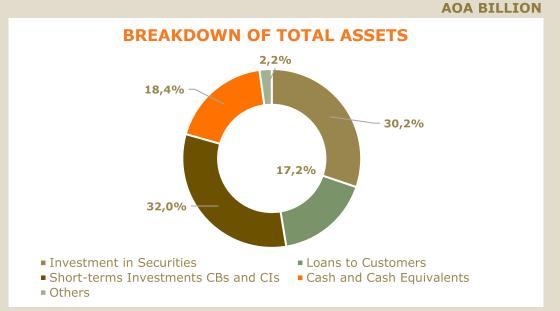
Secretary

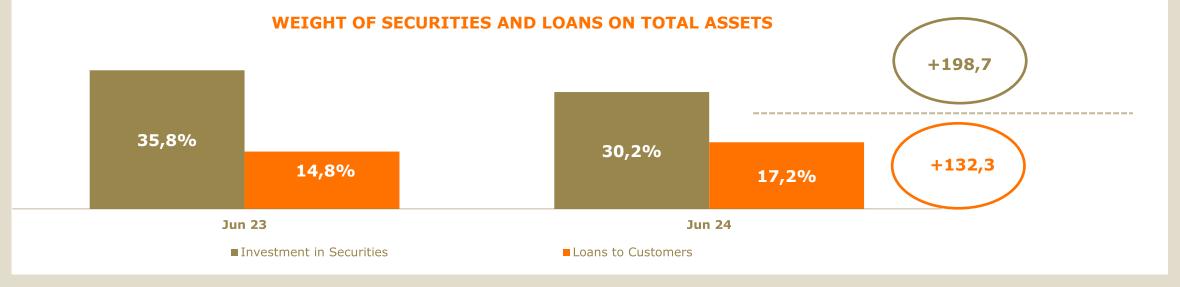
Custodio Moreira João

H1 2024 - TOTAL ASSETS ROSE 8,8%







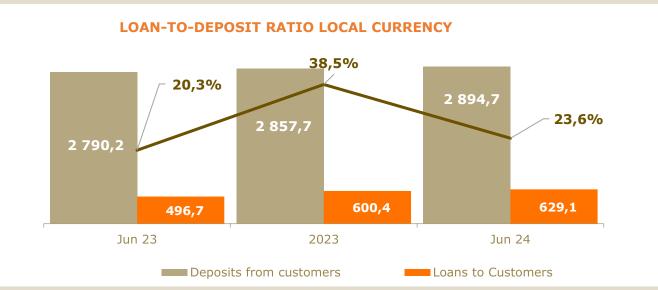


H1 2024 - GROSS LOANS TO CUSTOMERS UP BY 26,6%







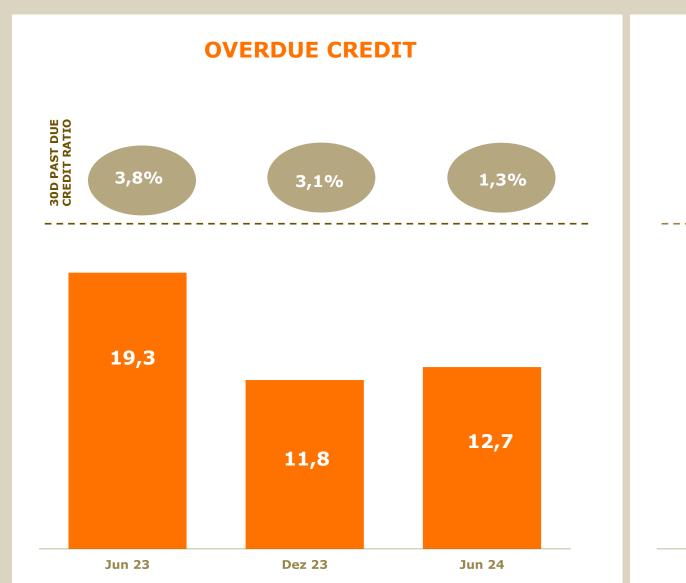


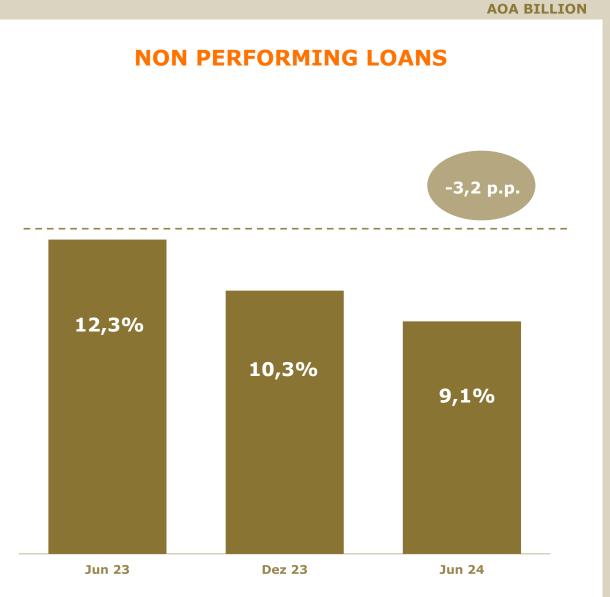
- Loans to Customers Net of Impairments totaled AOA 629.1 billion, which represents an increase of 26.6% ΔΥοΥ;
- Total Loans to Customers (includes Off-Balance Sheet Credit) settled at AOA 837.9 billion, showing an increase of 18.0% ΔΥοΥ.
- Total Loan-to-Deposit Ratio recorded in June 2024, settled at 23.6%, showing an improvement of +3.3 p.p. Compared to the same period, this positive variation is the result of the 23% increase in the credit portfolio. In turn, we saw a growth in the National Currency Loan-to-Deposit Ratio of 2.5 p.p. standing at 43.9%.



H1 2024 - IMPROVEMENT IN CREDIT QUALITY RATIOS



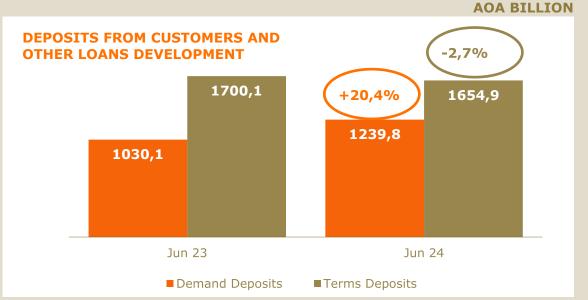


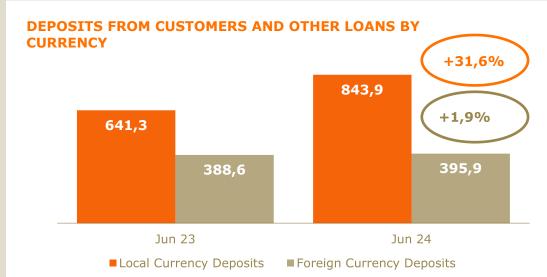


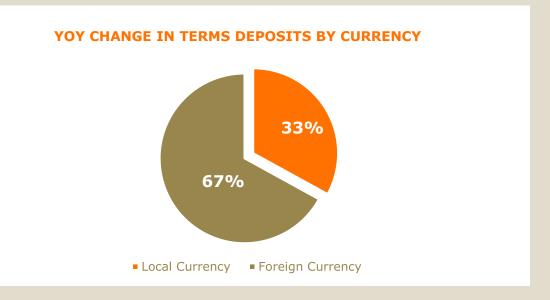
H1 2024 - DEPOSITS FROM CUSTOMERS AND OTHER LOANS INCREASED 6%





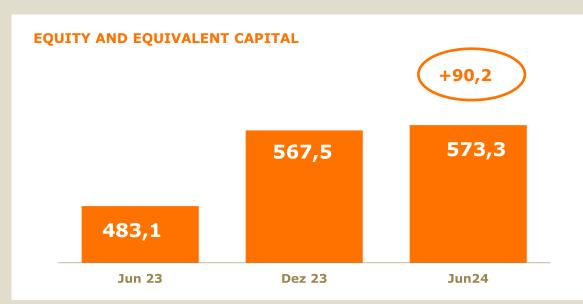


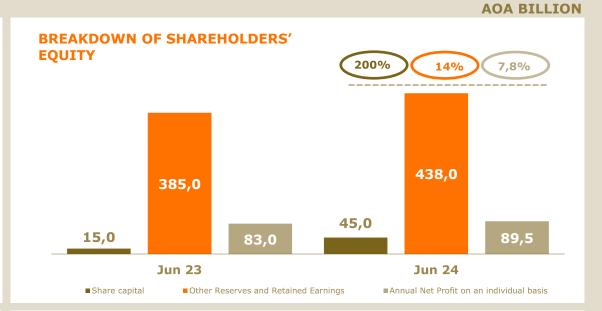




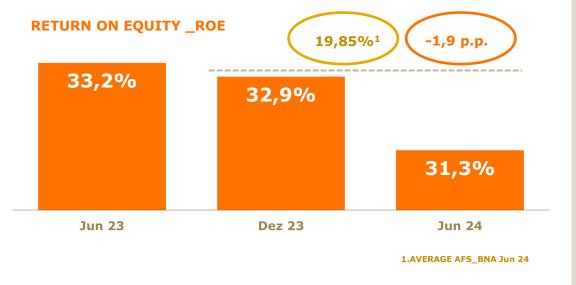
H1 2024 - SHAREHOLDERS' EQUITY UP BY 18,7%







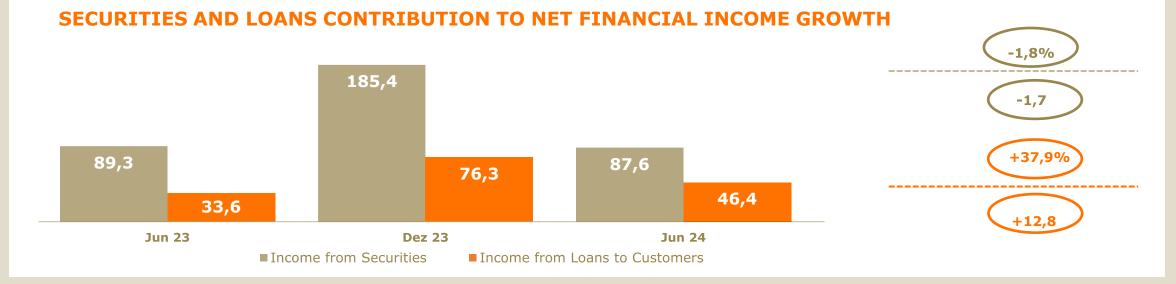




H1 2024 - NET FINANCIAL INCOME GROWS 17%

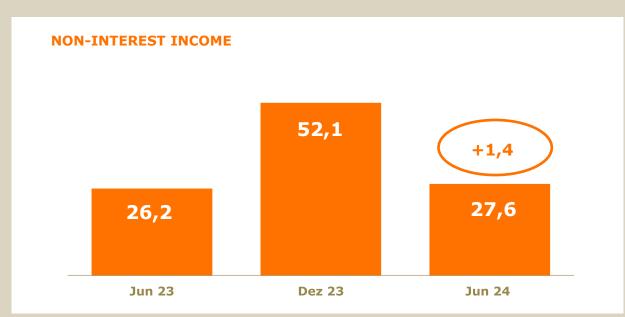


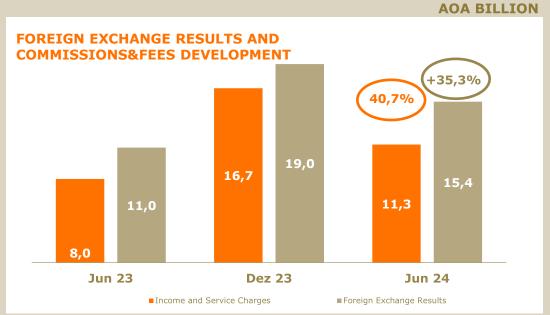


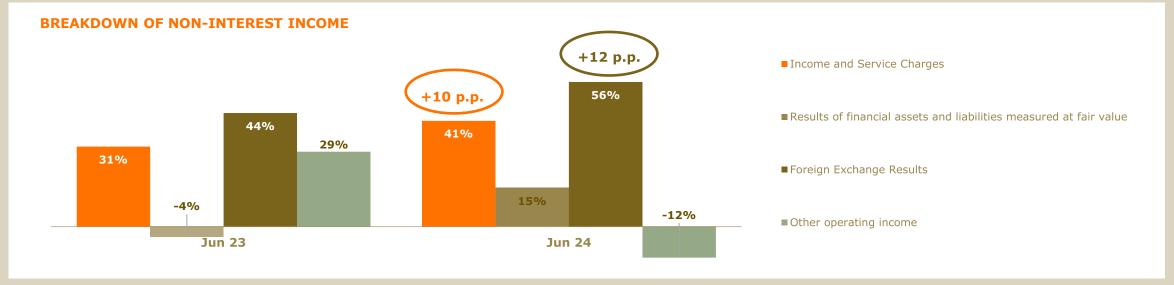


H1 2024 - NON-INTEREST INCOME INCREASED 5,6%



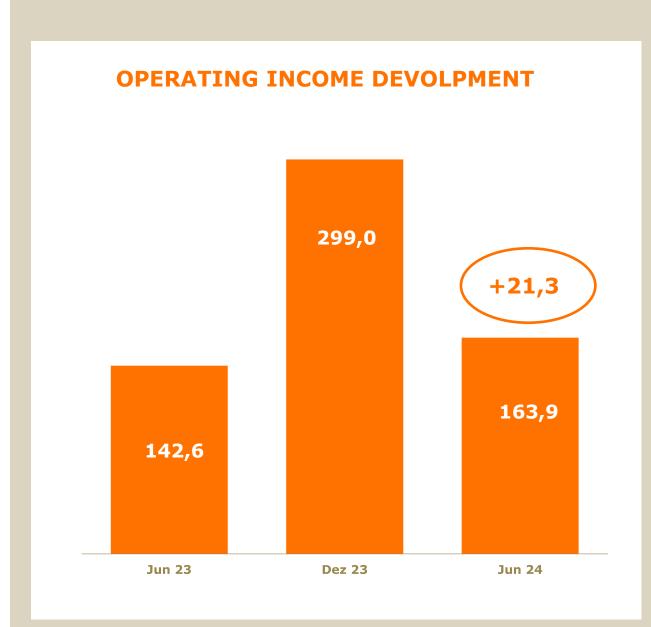


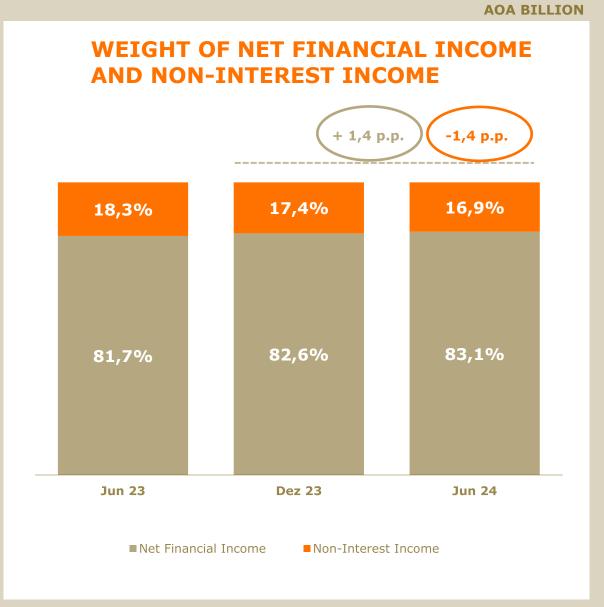




H1 2024 - OPERATING INCOME GROWS 14,9%

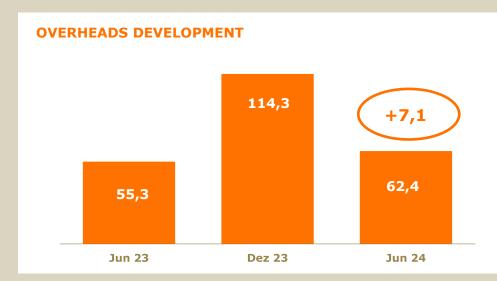


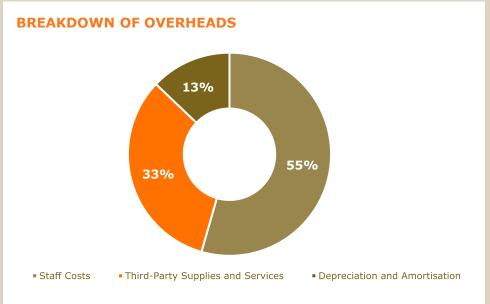


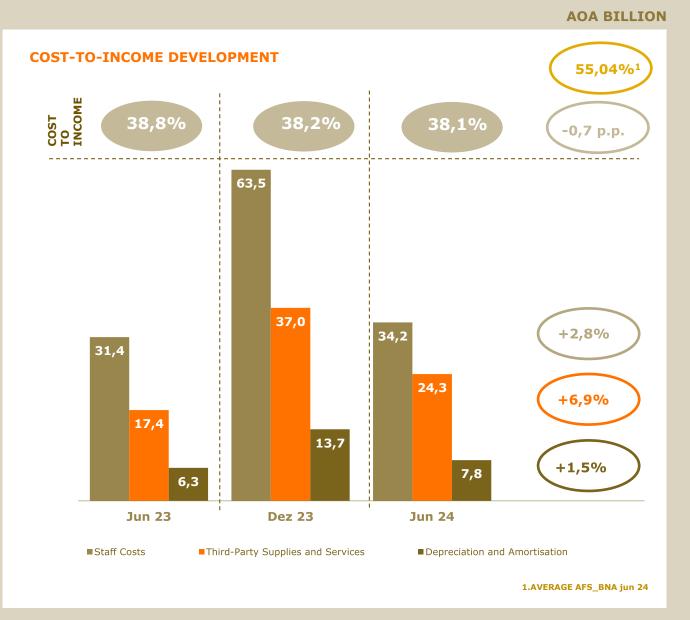


H1 2024 - OVERHEADS INCREASED 12,9%





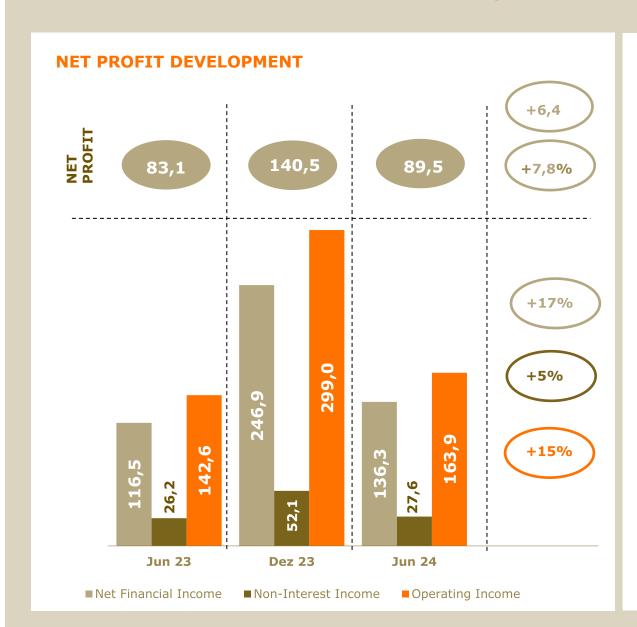


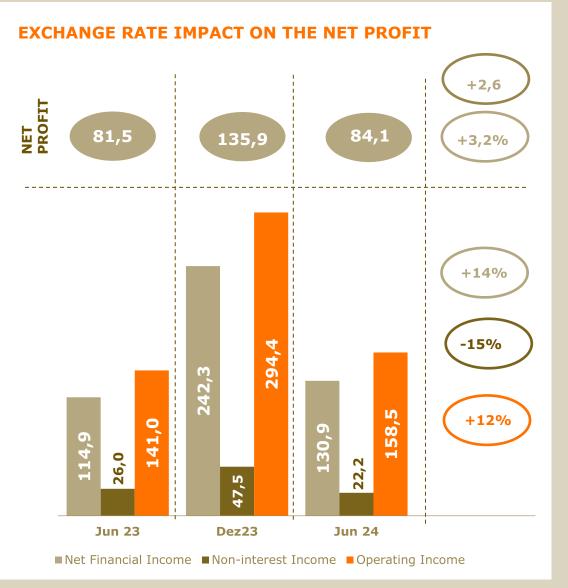


H1 2024 - NET PROFIT INCREASED 7,8 %



AOA BILLION





STRONG INVESTMENT IN THE ENHANCEMENT AND EMPOWERMENT OF THE HC* BFA



N° OF TEAM MEMBERS

2770 2709 2661 2021 2022 2023

EDUCATIONAL LEVEL



Team Members with higher education or university attendance

TRAINING

+109,2% hours 2023 Training

+9,8% hours 203 No hours taught

+18% hours Technical skills training

Average training time per staff member

2577 Team Members Qualified for training

BREAKDOWN BY BUSINESS AREA



Personnel assigned to the Commercial Area



Personnel assigned to the Support, Control and Supervision Areas

H1 2024 - KEY INDICATORS



AOA Million	JUN 23	JUN 24	Δ%
Total Assets	3 360 999	3 658 284	8,8%
oans to Customers ¹	496 773	629 109	26,6%
Customer Deposits	2 730 227	2 894 750	6,0%
Equity and Equivalent Capital	483 067	573 317	18,7%
Operating Income	142 642	163 921	14,9%
et Financial Income	116 480	136 295	17,0%
on-Interest Income	26 162	27 626	5,6%
Overheads ²	55 342	62 499	12,9%
let Profit	83 051	89 546	7,8%
eturn on Total Assets [ROA]	5,8%	4,9%	-0,9 p.p.
eturn On Equity [ROE]	33,2%	31,3%	-1,9 p.p.
Sost-to-income	38,8%	38,1%	-0,7 p.p.
otal Assets / Staff	1 263	1 425	162
oan-to-Deposit Ratio	20,3%	23,6%	3,3 p.p.
otal Capital Ratio ³	37,4%	43,0%	5,5 p.p.
0 days past-due credit ratio ⁴	3,5%	1,9%	-1,6 p.p
lon- performing loans ratio (NPLR)	12,3%	9,1%	-3,2 p.p
0 days past-due credit provisions coverage ratio	302,0%	433,0%	131 p.p
Credit provisions coverage due Impairment(s)	8,2%	6,6%	-1,6 p.p
Customers Bases	2 729 803	3 022 507	292 704
otal number of Branches ⁵	194	192	-2
otal number of Staff Members	2 661	2 568	-93
FA Net Penetration Rate	17,0%	8,3%	-8,7 p.p.
Debit Cards Penetration Rate	49,7%	50,7%	0,9 p.p

Total Credit Net of Impairments
 It comprises staff costs, third-party supplies and services, depreciations and amortizations costs
 Total Capital Ratio = Capital Adequacy Ratio
 30 days past-due credit ratio = Overdue Loans to Customers / Total Loans to Customers
 Branches + Corporate Centres + Investment Centres + Private Banking

H1 2024 - BALANCE SHEET



AOA Million	JUN 23	JUN 24	Δ%
Net Assets			
Cash and Cash Equivalents	630 073,5	673 420,6	6,9%
Total Short-Term Investments	2 668 817,6	2 902 624,5	8,8%
Cash and Balances at Central Banks and Other Credit Institutions	970 410,0	1 169 150,0	20,5%
Loans to Customers	496 773,1	629 108,7	26,6%
Investments in Securities	1 201 634,6	1 104 365,9	-8,1%
Other tangible and intangible assets net of depreciation and amortisation	44 854,3	56 113,0	25,1%
Other Assets	17 253,6	26 125,6	51,4%
Total Assets	3 360 999,1	3 658 283,8	8,8%
Liabilities			
Deposits from Central Banks and Other Credit Institutions	16 485,0	64 141,8	289,1%
Deposits from Customers and other Loans	2 730 227,5	2 894 749,7	6,0%
Other Liabilities	74 189,1	70 899,4	-4,4%
Provisions for Risks and Charges	57 030,5	55 175,9	-3,3%
Total Liabilities	2 877 932,1	3 084 966,8	7,2%
Equity and Equivalent Capital	483 067,0	573 316,9	18,7%
Total Liabilities and Equity	3 360 999,1	3 658 283,8	8,8%

H1 2024 - INCOME STATEMENT



AOA Million	JUN 23	JUN 24	Δ%
Net Financial Income	116 479,8	136 294,8	17,0%
Non-Interest Income	26 161,9	27 625,8	5,6%
Operating Income	142 641,6	163 920,6	14,9%
Staff Costs	31 477,3	34 272,2	8,9%
Third-Party Supplies and Services	17 496,8	20 360,9	16,4%
Depreciation and Amortisation Costs for the year	6 368,3	7 865,7	23,5%
Provisions and Impairments	-2 573,1	4 135,5	-260,7%
PROFIT BEFORE TAXES	89 872,3	97 286,3	8,2%
INCOME TAXES	-6 821,7	-7 740,5	13,5%
NET PROFIT FOR THE FINANCIAL YEAR	83 050,6	89 545,7	7,8%

